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# **The Considerate Contractors Code of Good Practice**



Author

**JOHN RIZZOLO**

BRL Health, Safety & Environmental Manager

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# The Considerate Contractors Code of Good Practice

## Why we have a Code of Practice

Building sites and their activities can result in nuisance and inconvenience to neighbouring residents and businesses. The public are concerned about the way in which contractors carry out works on site and more particularly when performing works on our streets and in the public spaces. The needs of the contractor and those of roadway users and pedestrians and businesses often conflict. This conflict can cause inconvenience, frustration and unfortunately in some cases, danger to the public.

To combat these problems, Ballymun Regeneration Ltd. operates a Considerate Contractor Scheme, designed to ensure those responsible for construction, whatever the scale, are recognised by BRL for their care and consideration for those residents and businesses who may be adversely affected by their activities. This is particularly important for people in wheelchairs or with other mobility difficulties, and for blind and partially sighted people.

The public are our customers who expect and are entitled to excellent standards of safety, quality and customer care from all contractors working on our streets whether they are laying pavements, laying utilities or constructing roads, constructing homes or community facilities etc..

This code of practice recognises that the public, our customers, have a right to be informed, and where appropriate, consulted about potential disruption and congestion arising from construction site works, street works, public spaces in their locality. Moreover, it recognises that conflict between contractors, and members of the public can be significantly reduced by careful planning, safer working practices and being considerate.

This code of practice demonstrates BRL's further commitment towards innovation in public safety, best practice development, and shared learning, in the interests of residents, businesses and visitors.

## About the Code of Practice

The Considerate Contractors Code of Good Practice is designed to promote and encourage safe, considerate, clean and responsible builders and building sites.

The Code of Good Practice was developed by Ballymun Regeneration Ltd. to promote our high standards on all building sites, to encourage builders to take pride in their sites and minimise negative impacts on the community. The code protects public and council assets and amenities, which include footpaths, nature-strips, and kerb and channel roads. It also provides direction and guidance to the building and construction industry when carrying out works in the Ballymun area.

It uses the **Doc. N0.: 1-Po-CSM, Project Safety, Health, Environmental & Community Management Strategy, Doc. N0.: 2-Po-CSM, Protection of the General Public - Safety at Construction Sites Guidelines, Doc. N0.: 3-Po-CSM,**

**Environmental Management - Code of Practice for the Building and Construction Industry** documentation as its foundation and measure of compliance.

## Who does the Code apply to?

The Code applies to all parties involved in construction work, including private developers and similar organisations working under agreement with BRL or permit with the Dublin City Council contractors, servicing authorities, utility and service providers and their Contractors.

The Code helps to:

- Define the standards to be observed when undertaking building work
- Promote building practice that reduces damage to the City's infrastructure and costs to the development sector and community
- Encourage owners, contractors and suppliers to act responsibly when conducting building work
- Define the roles and responsibilities of the parties involved in construction
- Encourage protection of the environment by reducing pollution
- Ensure the safety of people on and around construction sites
- Improve the presentation of development sites

**Co-operation is the key to the success of the scheme**

# The Considerate Contractors Code of Good Practice

## **1 Be Considerate**

Carry out all work with consideration for residents, workers, pedestrians, visitors, neighbours, businesses and road users, at all times and with every effort to minimise disturbance. Pay special attention to the needs of those who have difficulties with sight, hearing or mobility, and those in wheelchairs or with prams and pushchairs. Prohibit wolf whistling and banter involving the public. Switch off unused plant to minimise exhaust fumes and noise disturbance. Keep vibration, dust to a minimum. Reduce the inconvenience to the public to a minimum. It is important to maintain access for people with business needs, for example a local trader awaiting a delivery etc.

## **2 Be Environmentally Aware**

Be environmentally aware in the selection and use of resources, particularly in avoiding pollution, managing waste, using local resources where practical and remove waste materials promptly. Protect trees, wildlife and water courses and control vermin.

## **3 Be Quiet**

Keep noise from works, machinery, workers, radios, vehicles and all other sources to a minimum. Work must not be audible at the site boundary outside permitted working hours unless you have made a prior agreement about this with BRL or Dublin City Council.

## **4 Be Clean**

Keep all roads and pavements around the site, and all hoardings, scaffolding, warning lights & signs and other equipment clean and in good order.

## **5 Be Tidy**

Take pride in the condition and appearance of the work site and the area immediately adjacent to our site clean and tidy. Temporary structures, materials and machines should be kept tidy. Ensure proper reinstatement is completed as soon as possible. Remove all litter, rubbish and gravel/stones etc. promptly.

## **6 Be Safe**

Carry out all works with the utmost care for the safety of passers-by as well as your workers - this includes driving vehicles on and off the site. Keep all plant and machinery in safe working order, all signage in place and clean and all structures safe, by checking them often.

## **7 Be Responsible**

The principal contractor should ensure that all employees, agents, subcontractors, suppliers, drivers and others working on or near the site maintain the standards and fully obey this Code of Good Practice and take responsibility for ensuring prompt response to noncompliance.

## **8 Be Respectful**

Respectable and safe standards of dress should be maintained at all times. Lewd or derogatory behaviour and language should not be tolerated and disciplinary action must be taken. Pride in the management and appearance of the site and the surrounding environment is to be shown at all times. Operatives should be given instructions on company's procedures in dealing with the general public.

## **9 Be Accountable**

A contact board must be displayed on the hoarding near the site entrance, giving names and telephone numbers of staff and security personnel who can easily be contacted to respond to the concerns of residents, businesses and others.

## **10 Keep People Informed**

Contractors should keep residents and others who may be affected by the works such as local schools, School Wardens, Gardai, etc. informed about unavoidable disturbance such as noise, dust and extended working hours, and disruption of traffic. Site neighbours should be given clear information well in advance, preferably in writing, perhaps by issuing regular bulletins about site progress. If we have to work at night, we will inform our neighbours in good time.

## **11 Site Workers**

You should provide proper on-site facilities for tea and lunch breaks for site employees so that they do not sit in public areas such as on pavements. Staff should not be allowed to gather on the public roadway except when carrying out work on the site that requires them to be there.

You should also remind site workers of the Considerate Contractors Code of Good Practice and of the need to prevent disturbance to local residents, businesses or passers-by, and particularly sexual harassment, which will not be tolerated.